

Onyx AI : Privacy Policy

This privacy policy will explain how our Onyx AI uses the personal data we collect from you when you use our website.

This document covers the following topics:

1. What data do we collect?
2. How do we collect your data?
3. How will we use your data?
4. How do we store your data?
5. Marketing
6. What are your data protection rights?
7. What are cookies?
8. How do we use cookies?
9. What types of cookies do we use?
10. How to manage your cookies
11. Privacy policies of other websites
12. Changes to our privacy policy
13. How to contact us
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1. What data do we collect?

Onyx AI collects the following data:

- Personal identification information (Name, email address, phone number)

2. How do we collect your data?

You directly provide Onyx AI with most of the data we collect. We collect data and process data when you:

- Register online via the website: Contact Us.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Onyx AI may also receive your data indirectly from the following sources:

- During contract discussions, and the course of a signed contract of work.

3. How will we use your data?

Onyx AI collects your data so that we can:

- Respond directly to any questions you may have about the services we offer
- Contact you directly via email or phone in relation to any service we may be or are delivering to you

When Onyx AI enters into a formal contract with you, we may send your data to, and also use the resulting information from, credit reference agencies to prevent fraudulent purchases.

4. How do we store your data?

Onyx AI securely stores your data in a client database that is password protected, accessed by the Directors only.

Onyx AI will keep your personal data for a period of 3 months, however if you enter into a formal agreement with us the data will be retained for the duration of the contract. Once this time period has expired, we will delete your data from our database.

5. Marketing

Onyx AI would like to send you articles and information about services that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Onyx AI from contacting you for marketing purposes. If you no longer wish to be contacted for marketing purposes, please contact us via email on :
info@onyxai.health

6. What are your data protection rights?

Onyx AI would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

The right to access – You have the right to request Onyx AI for copies of your personal data.

The right to rectification – You have the right to request that Onyx AI correct any information you believe is inaccurate. You also have the right to request Onyx AI to complete the information you believe is incomplete.

The right to erasure – You have the right to request that Onyx AI erase your personal data, under certain conditions.

The right to restrict processing – You have the right to request that Onyx AI restrict the processing of your personal data, under certain conditions.

The right to object to processing – You have the right to object to Onyx AI's processing of your personal data, under certain conditions.

The right to data portability – You have the right to request that Onyx AI transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month from the date the request is received, to respond to you. If you would like to exercise any of these rights, please contact us at our email: info@onyxai.health

7. Cookies

Cookies are text files placed on your computer to collect standard Internet log information and visitor behaviour information. When you visit our website, we may collect information from you automatically through cookies or similar technology

For further information, visit <https://www.allaboutcookies.org/>

8. How do we use cookies?

Onyx AI uses cookies in a range of ways to improve your experience on our website, including:

- Understanding how you use our website

9. What types of cookies do we use?

There are a number of different types of cookies, however, our website uses:

- **Functionality** – Onyx AI uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.

- Advertising – Onyx AI uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address.

10. How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

11. Privacy policies of other websites

The Onyx AI website may contain links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

12. Changes to our privacy policy

Onyx AI keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 26th March 2020.

13. How to contact us

If you have any questions about Onyx AI's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: info@onyxai.health

Call us on: +44 (0) 7748 147392

14. How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Onyx AI has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

Email: <https://ico.org.uk/>